


Volvo - Polestar

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EV Certificate Required

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Volvo Cars
TIS - Technical Information Shop

Welcome to Volvo Cars Technical Information Shop!

Volvo Cars Technical Information Shop is accessible for companies that are working professionally with repair and maintenance on Volvo cars.

The site is also available to car customers who are interested in service and repair information for their Volvo cars or who would like to order owners information.

For residents within USA, Canada and Puerto Rico, please visit the North American site.
www.volvotechinfo.com

Since we use cookies to track your session, please make sure that use of cookies is enabled on your browser.

Login

User Name:

Password:

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Volvo Cars sales companies or authorised dealers
Please use the TIE system to apply for TIS access. Do not use the self registration below.

Independent operators
Register new company at first login

Private users and others
Register new user at first login

1. Register for TIS (Technical Information System)

<https://tis.volvocars.biz/main.do> (copy into your browser)

1a. Select Independent Operator

Notes: Select Australia (add your ABN for business license number)

Use your AASRA email address

Note: Service information for older 200, 300, 400 and 700 series vehicles is available in TIS. (Search Products, Model, Year)

Search Products Product Information Basket

2. Fill in your VIDA address (top right dropdown)

2. Select Search Product (top left)

2a. Select VIDA Subscription

Search products

Enter search criteria below and click the Search button

Viewing products as Independent Dealer.

Product Category:

Model: Year:

Language: Keyword /Phrase:

Volvo TP Number:

3. Buy a VIDA subscription in TIS

VIDA is how you access parts, service, diagnostic fault tracing, standard times and diagnostic software (1999-on).

Note: TIS will confirm your purchase via email, after ordering. Your user ID, password and a link to the VIDA installation package will be sent to you by email within 5 hours and upon receipt you will be able to use VIDA.

Note: Software is ordered via a Volvo dealers parts department.