



Managing Submitted, Fullfilled and Save for Later Security Requests

2/2/2023

Where to Find Your Requests

- You will be alerted by email when an automaker has fulfilled a manual order.
- Automakers whose Security Requests are automated will be available within seconds of the payment being submitted
- The Dashboard contains your saved, pending and completed security requests
- At the top of the dashboard are any system wide notifications. They will remain active until you read them and dismiss them

The screenshot shows the AASRA dashboard interface. At the top left is the AASRA logo. The top right shows the user email: lknopf+2fa@spudsoftware.com. The dashboard is divided into three main sections: Notifications, Security Requests, and Completed Security Requests.

Notifications: This section has search filters for Subject, Message, Posted Date, and Posted By. It currently shows "No current notifications" and a "Dismiss All" button.

Security Requests: This table lists active requests with columns for Transaction Date, VIN, Year/Make/Model, VSPID Name, Transaction Type, and Actions. It includes a search bar for VIN and a "Display 10" dropdown.

Transaction Date	VIN	Year/Make/Model	VSPID Name	Transaction Type	Actions
03/02/2023	KNAGU413MK5280910	2016 Kia Optima	Lyle Knopf+2fa	Key Code	Edit Delete
02/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa	NA	View Cancel Order
01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa	NA	View Cancel Order
01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa	NA	View Cancel Order
25/08/2022	KMHJU81VSAU119501	2010 Hyundai ix35	Lyle Knopf+2fa	NA	View Cancel Order
13/08/2022	KMHJ2814MMU264493	2020 Hyundai Tucson	Lyle Knopf+2fa	NA	View Cancel Order

Completed Security Requests (Most Recent 10 Records): This table shows the history of requests with columns for Request Date, Response Date, Completed Date, VIN, Year/Make/Model, VSPID Name/VSPID, Transaction Type, and Documents. It includes search filters for VIN, VSPID Name/VSPID, and Transaction Type, and a "Display 10" dropdown.

Request Date	Response Date	Completed Date	VIN	Year/Make/Model	VSPID Name/VSPID	Transaction Type	Documents
		02/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa: 7ZBYWTI3	NA	View
		01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa: 7ZBYWTI3	NA	View
		01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa: 7ZBYWTI3	NA	View
		25/08/2022	KMHJU81VSAU119501	2010 Hyundai ix35	Lyle Knopf+2fa: 7ZBYWTI3	NA	View
		13/08/2022	KMHJ2814MMU264493	2020 Hyundai Tucson	Lyle Knopf+2fa: 7ZBYWTI3	NA	View

Where to Find Your Requests

Click Dashboard on the top left of the screen

Requests that you have saved to complete later will have a Green **Edit** button

When a request has been submitted for fulfillment or the automaker has responded it will appear with a blue **View** button

The screenshot shows the AASRA dashboard interface. On the left is a dark sidebar with navigation options: Dashboard, Accounts, Company, Security Request, Receipts, Home, Automaker Websites, News and FAQs, Missing Information Report, and About AASRA. The main content area is titled 'Dashboard' and includes a 'Notifications' section with search filters and a 'Dismiss All' button. Below this is a 'Security Requests' table with columns for Transaction Date, VIN, Year/Make/Model, VSPID Name, Transaction Type, and Actions. The first row has a green 'Edit' button, while others have blue 'View' buttons and red 'Cancel Order' buttons. At the bottom is a 'Completed Security Requests' table with columns for Request Date, Response Date, Completed Date, VIN, Year/Make/Model, VSPID Name/VSPID, Transaction Type, and Documents. Red arrows point from the text boxes to the 'Dashboard' link, the 'Edit' button, and the 'View' buttons in the tables.

Transaction Date	VIN	Year/Make/Model	VSPID Name	Transaction Type	Actions
03/02/2023	KNAGU413MK5280910	2016 Kia Optima	Lyle Knopf+2fa	Key Code	Edit Delete
02/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa	NA	View Cancel Order
01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa	NA	View Cancel Order
01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa	NA	View Cancel Order
25/08/2022	KMHJU81VSAU119501	2010 Hyundai ix35	Lyle Knopf+2fa	NA	View Cancel Order
13/08/2022	KMHJ2814MMU264493	2020 Hyundai Tucson	Lyle Knopf+2fa	NA	View Cancel Order

Request Date	Response Date	Completed Date	VIN	Year/Make/Model	VSPID Name/VSPID	Transaction Type	Documents
		02/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa: 7ZBYWT13	NA	View
		01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa: 7ZBYWT13	NA	View
		01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa: 7ZBYWT13	NA	View
		25/08/2022	KMHJU81VSAU119501	2010 Hyundai ix35	Lyle Knopf+2fa: 7ZBYWT13	NA	View
		13/08/2022	KMHJ2814MMU264493	2020 Hyundai Tucson	Lyle Knopf+2fa: 7ZBYWT13	NA	View

Gathering Information from an automaker response

When you receive notification that your request is complete open the customer authorisation form on your dashboard.

Security Request Information

<input type="radio"/> Key Code:	\$38.00
<input type="radio"/> Immobiliser:	\$38.00
<input checked="" type="radio"/> Key Code and Immobiliser:	\$38.00
<input type="checkbox"/> Radio Code:	\$0.00
Product Price:	\$38.00
AASRA Fee:	\$5.00
Tax:	\$4.30
Total:	\$47.30

Automaker Security Information Response

Your Security Information response is now ready to view.

Please note: You will only have **1 minute to view the security information**. After the one minute has passed the security information will disappear and cannot be viewed again .

[View Response](#)

[Cancel Order](#) [Save for Later](#) [Complete Order](#) [Back To Dashboard](#)

At the bottom of the form you will see the “View Response” button shown in the Security Request Information section. When you tick the button you will have 60 seconds to view and capture the security data.

Collecting Data and Complete Order

Security information will be displayed for 60 seconds. When the time is up, the information is removed and no longer accessible in SDRM.

Security Request Information

- Key Code: \$38.00
 - Immobiliser: \$38.00
 - Key Code and Immobiliser: \$38.00
 - Radio Code: \$0.00
-
- | | |
|----------------|----------------|
| Product Price: | \$38.00 |
| AASRA Fee: | \$5.00 |
| Tax: | \$4.30 |
| Total: | \$47.30 |

Automaker Security Information Response

00:50 Seconds Remaining

Security Information

Key Code: 1234567890
Immobiliser: 0987654321

Notes

- [Cancel Order](#)
- [Save for Later](#)
- [Complete Order](#)
- [Back To Dashboard](#)

When you have accessed your information use the **Complete Order** button to move it to the completed section of your dashboard

After you Complete your order use the **Back To Dashboard** button to close the window