


Managing Submitted, Fullfilled and Save for Later Security Requests

2/2/2023

Where to Find Your Requests

- You will be alerted by email when an automaker has fulfilled a manual order.
- Automakers whose Security Requests are automated will be available within seconds of the payment being submitted
- The Dashboard contains your saved, pending and completed security requests
- At the top of the dashboard are any system wide notifications. They will remain active until you read them and dismiss them



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Dashboard

Notifications

Subject	Message	Posted Date	Posted By
<input type="text" value="Search..."/>	<input type="text" value="Search..."/>	<input type="text" value="Search..."/>	<input type="text" value="Search..."/>

No current notifications

Display 10 0 - 0 of 0

Security Requests

Transaction Date	VIN	Year/Make/Model	VSPID Name	Transaction Type	Actions
<input type="text" value="Search..."/>					
03/02/2023	KNAGU413MK5280910	2016 Kia Optima	Lyle Knopf+2fa	Key Code	Edit Delete
02/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa	NA	View Cancel Order
01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa	NA	View Cancel Order
01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa	NA	View Cancel Order
25/08/2022	KMHJU81VSAU119501	2010 Hyundai ix35	Lyle Knopf+2fa	NA	View Cancel Order
13/08/2022	KMHJ2814MMU264493	2020 Hyundai Tucson	Lyle Knopf+2fa	NA	View Cancel Order

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Completed Security Requests (Most Recent 10 Records)

Request Date	Response Date	Completed Date	VIN	Year/Make/Model	VSPID Name/VSPID	Transaction Type	Documents
<input type="text" value="Vin..."/>				<input type="text" value="Search..."/>	<input type="text" value="Search..."/>	<input type="text" value="Type..."/>	
		02/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa: 7ZBYWTI3	NA	View
		01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa: 7ZBYWTI3	NA	View
		01/11/2022	KNAPM81AML7783595	2020 Kia Sportage	Lyle Knopf+2fa: 7ZBYWTI3	NA	View
		25/08/2022	KMHJU81VSAU119501	2010 Hyundai ix35	Lyle Knopf+2fa: 7ZBYWTI3	NA	View
		13/08/2022	KMHJ2814MMU264493	2020 Hyundai Tucson	Lyle Knopf+2fa: 7ZBYWTI3	NA	View

Display 10 1 - 5 of 5

Where to Find Your Requests

Click Dashboard on the top left of the screen

Requests that you have saved to complete later will have a Green **Edit** button

When a request has been submitted for fulfillment or the automaker has responded it will appear with a blue **View** button

The screenshot shows the AASRA dashboard interface. On the left is a sidebar with navigation links: Dashboard, Accounts, Company, Security Request, Receipts, Home, Automaker Websites, News and FAQs, Missing Information Report, and About AASRA. The main content area is divided into three sections: Notifications, Security Requests, and Completed Security Requests.

Notifications Section: Includes search filters for Subject, Message, Posted Date, and Posted By. It shows "No current notifications" and a "Dismiss All" button.

Security Requests Section: A table with columns: Transaction Date, VIN, Year/Make/Model, VSPID Name, Transaction Type, and Actions. It lists several requests, including a "Key Code" request and others with "NA" transaction types. Annotations point to the "Edit" button for the "Key Code" request and the "View" buttons for the "NA" requests.

Completed Security Requests Section: A table with columns: Request Date, Response Date, Completed Date, VIN, Year/Make/Model, VSPID Name/VSPID, Transaction Type, and Documents. It shows the most recent 10 records of completed requests, each with a "View" button in the Documents column.

Gathering Information from an automaker response

When you receive notification that your request is complete open the customer authorisation form on your dashboard.

Security Request Information

☐ Key Code:

\$38.00

☐ Immobiliser:

\$38.00

☒ Key Code and Immobiliser:

\$38.00

☐ Radio Code:

\$0.00

Product Price:

\$38.00

AASRA Fee:

\$5.00

Tax:

\$4.30

Total:

\$47.30

Automaker Security Information Response

Your Security Information response is now ready to view.

Please note: You will only have **1 minute to view the security information**. After the one minute has passed the security information will disappear and cannot be viewed again .

View Response

Cancel Order

Save for Later

Complete Order

Back To Dashboard

At the bottom of the form you will see the “View Response” button shown in the Security Request Information section. When you tick the button you will have 60 seconds to view and capture the security data.

Collecting Data and Complete Order

Security information will be displayed for 60 seconds. When the time is up, the information is removed and no longer accessible in SDRM.

Security Request Information

- ☐ Key Code: \$38.00
- ☐ Immobiliser: \$38.00
- ☒ Key Code and Immobiliser: \$38.00
- ☐ Radio Code: \$0.00
-
- Product Price: \$38.00
- AASRA Fee: \$5.00
- Tax: \$4.30
- Total: \$47.30**

Automaker Security Information Response

00:50 Seconds Remaining

Security Information

Key Code: 1234567890

Immobiliser: 0987654321

Notes

When you have accessed your information use the **Complete Order** button to move it to the completed section of your dashboard

- Cancel Order
- Save for Later
- Complete Order
- Back To Dashboard

After you Complete your order use the **Back To Dashboard** button to close the window