



Account Upgrading

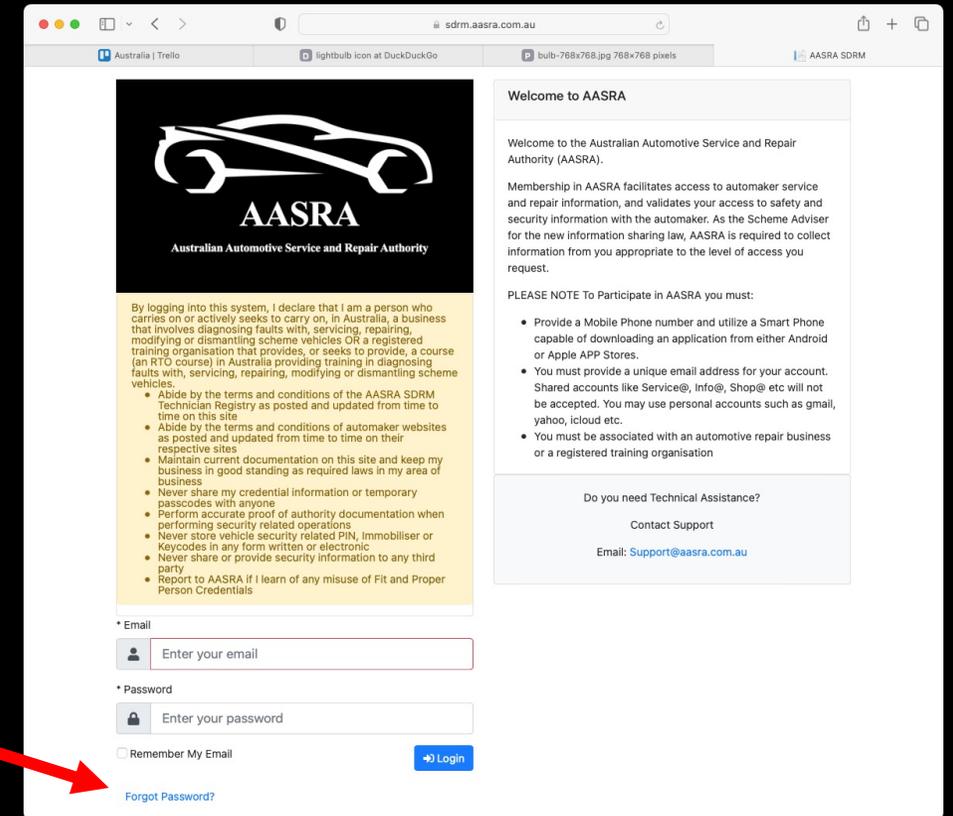
Members can now add credentials to their account (VSP or EV certificate for example) without assistance from a support agent 24/7.

Step 1

1. Login to your existing AASRA Account using the email address that you setup your account with and the 12 character password you created.



Tip: If you have forgotten your password you can use the forgot password link and a reset will be sent to the email address we have on file for you. If you do not see it within 2 minutes, check your spam folder.



The screenshot shows the AASRA login page in a web browser. The page features the AASRA logo and a welcome message. Below the logo is a declaration and a list of terms and conditions. The login form includes fields for Email and Password, a Remember My Email checkbox, and a Login button. A red arrow points to the 'Forgot Password?' link at the bottom of the page.

Welcome to AASRA

Welcome to the Australian Automotive Service and Repair Authority (AASRA).

Membership in AASRA facilitates access to automaker service and repair information, and validates your access to safety and security information with the automaker. As the Scheme Adviser for the new information sharing law, AASRA is required to collect information from you appropriate to the level of access you request.

PLEASE NOTE To Participate in AASRA you must:

- Provide a Mobile Phone number and utilize a Smart Phone capable of downloading an application from either Android or Apple APP Stores.
- You must provide a unique email address for your account. Shared accounts like Service@, info@, Shop@ etc will not be accepted. You may use personal accounts such as gmail, yahoo, icloud etc.
- You must be associated with an automotive repair business or a registered training organisation

Do you need Technical Assistance?

Contact Support
Email: Support@AASRA.com.au

By logging into this system, I declare that I am a person who carries on or actively seeks to carry on, in Australia, a business that involves diagnosing faults with, servicing, repairing, modifying or dismantling scheme vehicles OR a registered training organisation that provides, or seeks to provide, a course (an RT O course) in Australia providing training in diagnosing faults with, servicing, repairing, modifying or dismantling scheme vehicles.

- Abide by the terms and conditions of the AASRA SDRM Technician Registry as posted and updated from time to time on this site
- Abide by the terms and conditions of automaker websites as posted and updated from time to time on their respective sites
- Maintain current documentation on this site and keep my business in good standing as required laws in my area of business
- Never share my credential information or temporary passcodes with anyone
- Perform accurate proof of authority documentation when performing security related operations
- Never store vehicle security related PIN, Immobiliser or Keycodes in any form written or electronic
- Never share or provide security information to any third party
- Report to AASRA if I learn of any misuse of Fit and Proper Person Credentials

* Email
Enter your email

* Password
Enter your password

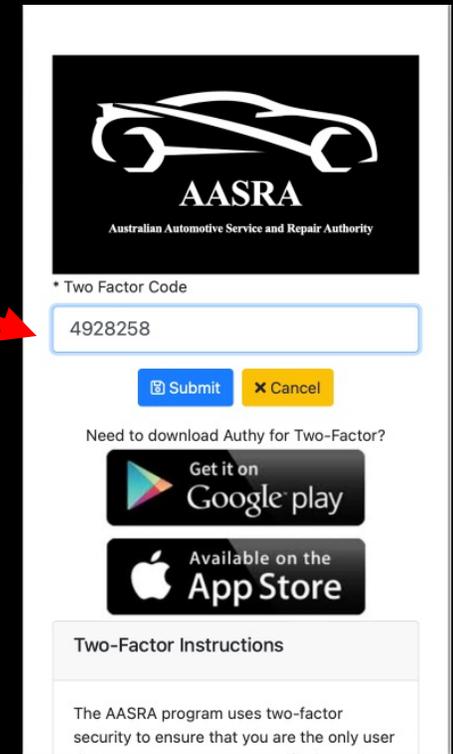
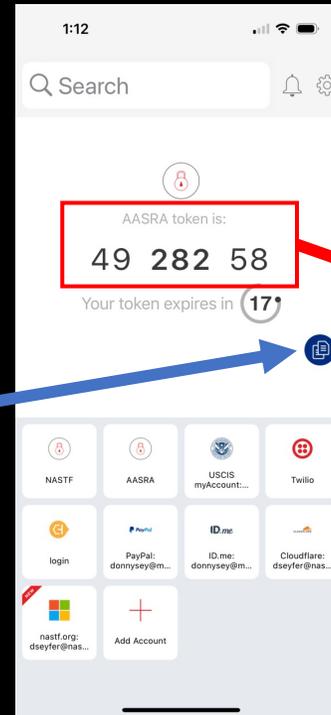
Remember My Email [Login](#)

[Forgot Password?](#)

Step 2

2. Provide an Authy passcode from your phone app

The round blue button allows you to copy the code to paste it into SDRM



Tip: Do not enter spaces in passcode.
Be sure it says AASRA above the passcode in the app

Mobile View



- Dashboard
- Accounts**
- Company
- Receipts
- Home
- Automaker Info
- Non-participating Brands
- Teams and Projects
- News
- About AIR
- Missing Information Report
- About AASRA

Dashboard

Notifications

Subject	Message	▼Posted Date	Posted By	Dismiss All
<input type="text" value="Search..."/>	<input type="text" value="Search..."/>	<input type="text" value="Search..."/>	<input type="text" value="Search..."/>	
No current notifications				
Display	<input type="text" value="10"/>			0 - 0 of 0

Select the Accounts menu option from the left side



Dashboard

Accounts

Company

Receipts

Home

Automaker Info

Non-participating Brands

Teams and Projects

News

About AIR

Missing Information Report

About AASRA

Account Add/Edit

You have unsaved changes

Save

Back To Account Management

User Information ●

Is Active

Contact Information

Home Address

VSP

* First Name

VSP ID

* Last Name

* Email

* Mobile Number

* Job Title

Click this button



Upgrade account

Last Payment Date/Time 12/12/2022 8:43 PM

Expiration Date 12/12/2023

Choose the additional credentials you desire

The screenshot displays the AASRA member portal interface. On the left is a dark sidebar with navigation links: Dashboard, Accounts, Company, Receipts, Home, Automaker Info, Non-participating Brands, Teams and Projects, News, About AIR, Missing Information Report, and About AASRA. The top right corner shows the user email: lknopf+20221212@spudsoftware.com. The main content area features a table with columns: Documents, Expiration Date, Status, and Reject Reason. A document named 'Test1.JPG' is listed with an expiration date of 25/12/2025 and a status of 'Approved'. Below the table is a yellow declaration box with a checkbox for 'I declare the above statement is accurate.' The bottom section offers three credential add-on options, each with a green button: 'Vehicle Security Professional Credential Add on (Annual Fee)' for \$210.00/annually, 'Electric Vehicle Credential Add on (One Time Fee)' for \$50.00, and 'Hydrogen Vehicle Credential Add on (One Time Fee)' for \$50.00. A red rectangular box highlights these three credential options.

Documents	Expiration Date	Status	Reject Reason
Test1.JPG	25/12/2025	Approved	

I declare the above statement is accurate.

Vehicle Security Professional Credential Add on (Annual Fee) [Add A\\$210.00/Annually](#)

Vehicle Security Professional Credential - The vehicle Security Professional Credential will allow you to access Key and Immobiliser codes for all scheme vehicles (2002-up). The credential is also used to validate some security related operations on automaker diagnostic tools and to acquire radio codes from AASRA participating. You must provide a National Police Check with at least 1 year remaining before expiration. You will also be required to provide proof that you have **current** business liability insurance by providing a certificate of currency. Please upload clear copies of the requested documents below.

Electric Vehicle Credential Add on (One Time Fee) [Add A\\$50.00/One Time Fee](#)

Adding the EV Credential to your account will allow access to High Voltage vehicle repair information on all AASRA participating automaker websites. AASRA does not have control over how non-participating brands validate users but can provide mediation assistance to AASRA members. These credentials may be added at anytime and carry a one time fee to validate the proof of training you provide.

Hydrogen Vehicle Credential Add on (One Time Fee) [Add A\\$50.00/One Time Fee](#)

Adding the Hydrogen Credential to your account will allow access to hydrogen related repair information on all AASRA participating automaker websites. AASRA does not have control over how non-participating brands validate users but can provide mediation assistance to AASRA members. These credentials may be added at anytime and carry a one time fee to validate the proof of training you provide. Please note that you must have the EV Credential to receive the hydrogen credential per Australian repair information sharing scheme requirements.

Upload the required documents and confirm declaration



- If you are using your phone to complete the upgrade you may take pictures of documents for upload by clicking the yellow upload-arrow
- If you are using your computer you can drag and drop a file on the yellow upload-arrow.
- Be sure to drop the documents in the right place.

The screenshot shows the AASRA website interface. The left sidebar contains navigation options: Dashboard, Accounts, Company, Receipts, Home, Automaker Info, Non-participating Brands, Teams and Projects, News, About AIR, Missing Information Report, and About AASRA. The main content area is titled "Vehicle Security Professional Credential Add on (Annual Fee)" with a "Remove Add-on" button. Below the title is a paragraph explaining the credential's purpose and requirements, including the need for "current business liability insurance". A red box highlights the "* Federal Police Check" requirement, with a red arrow pointing to a yellow upload arrow icon in a dashed box. Another red arrow points from the "Documents" column header to the same upload icon. Below this is a table with columns: Documents, Expiration Date, Status, and Reject Reason. The table currently shows "No documents uploaded". A yellow declaration box contains the text: "*By checking this box, I declare that since the date of issue of this National Police Check, I have not been convicted of an offence." with a checkbox and the label "I declare the above statement is accurate." Below this is another section for "* Business Insurance" with a yellow upload arrow icon. A second table with the same columns as the first is shown below, also with "No documents uploaded". At the bottom, there are two sections for "Electric Vehicle Credential Add on (One Time Fee)" and "Hydrogen Vehicle Credential Add on (One Time Fee)", each with a green "Add A\$50.00/One Time Fee" button.

Save and Continue to payment

lknopf+20221212@spudsoftware.com

- Dashboard
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Electric Vehicle Credential Add on (One Time Fee)

Remove Add-on

Adding the EV Credential to your account will allow access to High Voltage vehicle repair information on all AASRA participating automaker websites. AASRA does not have control over how non-participating brands validate users but can provide mediation assistance to AASRA members. These credentials may be added at anytime and carry a one time fee to validate the proof of training you provide.

* Electric Vehicle Training Certificate 

Documents	Status	Reject Reason
 Test1.JPG 	Pending Approval	

Hydrogen Vehicle Credential Add on (One Time Fee)

Remove Add-on

Adding the Hydrogen Credential to your account will allow access to hydrogen related repair information on all AASRA participating automaker websites. AASRA does not have control over how non-participating brands validate users but can provide mediation assistance to AASRA members. These credentials may be added at anytime and carry a one time fee to validate the proof of training you provide. Please note that you must have the EV Credential to receive the hydrogen credential per Australian repair information sharing scheme requirements.

* Hydrogen Vehicle Training Certificate 

Documents	Status	Reject Reason
 Test1.JPG 	Pending Approval	

When you have completed uploading documents for your choices scroll to the bottom of the page and choose “Save and Continue”

*Registration Fees: A\$310.00

*Taxes and Fees may vary continue to the payment screen for complete details

Email: Support@asra.com.au

[Website Terms](#) [Privacy Policy](#) [Subscription Terms](#)

If you need to come back to finish later you can use the green “Save” button and we will return you to the same place next time

The Payment Summary Screen is next

The screenshot shows the AASRA application interface. On the left is a dark sidebar with navigation links: Dashboard, Accounts, Company, Receipts, Home, Automaker Info, Non-participating Brands, Teams and Projects, News, About AIR, Missing Information Report, and About AASRA. The top right of the page shows the email 'lknopf+20221212@spudsoftware.com'. The main content area is titled 'Application Step 3 of 3 - Payment' and includes instructions to enter payment details. It lists 'Order Details' with fees for Vehicle Security Professional, Electric Vehicle Safety, Hydrogen Safety, and Tax. Payment logos for MasterCard, VISA, AMERICAN EXPRESS, and DISCOVER are shown. A 'Continue Checkout' button is highlighted with a red box. Below the screenshot, two paragraphs explain the prorated renewal policy for VSP and the non-prorated policy for one-time credentials.

lknopf+20221212@spudsoftware.com

Application Step 3 of 3 - Payment

Please enter your payment details below to process your application fee and license fee for your primary account. Subordinate accounts can be added after your primary account is completed.

Order Details

Vehicle Security Professional Fee: A\$210.00
Electric Vehicle Safety Fee: A\$50.00
Hydrogen Safety Fee: A\$50.00
Tax: A\$31.00

MasterCard VISA AMERICAN EXPRESS DISCOVER

By clicking Pay below I agree to the terms and conditions and the policies that govern this website. [Website Terms](#) [Privacy Policy](#) [Subscription Terms](#)

Continue Checkout

If you are adding VSP, the calculated price includes a prorated renewal of your existing technician account so that they expire together.

If you are adding only a one-time credential like EV or Hydrogen that does not expire your existing accounts are not prorated and renewed. Expiration will not change.

Email: Support@asra.com.au [Website Terms](#) [Privacy Policy](#) [Subscription Terms](#)



Payment

←  TAX INVOICE - Australian Automotiv... TEST MODE

Pay TAX INVOICE - Australian Automotive Service and Repair Authority - ABN 95 655 606 983

A\$341.00

Technician Pro-Rated Upgrade	A\$0.00
Vehicle Security Professional Annual Fee	A\$210.00
Electric Vehicle Safety One Time Fee	A\$50.00
Hydrogen Safety One Time Fee	A\$50.00
Subtotal	A\$310.00
GST (10%) ⓘ	A\$31.00
Total due	A\$341.00

Powered by  | [Terms](#) [Privacy](#)

Pay with card

Email

Card information

Name on card

Country or region

▼

Securely save my information for 1-click checkout

Enter your phone number to create a Link account and pay faster on TAX INVOICE - Australian Automotive Service and Repair Authority - ABN 95 655 606 983 and thousands of sites.



[link](#) · [More info](#)

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NASTF Application Receipt

Thank you for completing your application. Your order has been successfully processed. An email receipt has been sent to your registered email.

[Click here to view your receipt.](#)

Next Steps

- NOTE: Please allow 2 days to 2 weeks depending on the requested credential. You can come back to "Application" in the main menu to see the status of your application. If you have not seen a response please email info@asra.com.au from the email address registered to your account.

[Done](#)

Account Upgrading



Receipt from TAX INVOICE - Australian Automotive Service and Repair Authority - ABN 95 655 606 983

Receipt #1802-6439

AMOUNT PAID	DATE PAID	PAYMENT METHOD
A\$341.00	Dec 13, 2022, 9:14:49 AM	VISA - 4242

SUMMARY

Technician × 1	A\$0.00
Vehicle Security Professional × 1	A\$210.00
Electric Vehicle Safety × 1	A\$50.00
Hydrogen Safety × 1	A\$50.00
<hr/>	
Subtotal	A\$310.00
GST - Australia (10%)	A\$31.00
Amount charged	A\$341.00

If you have any questions, contact us at info@aastra.com.au.

This is an example of the receipt that will be emailed to you
The format may change slightly in the future.

Should you need a copy of this receipt, it will be available to view inside SDRM for 30 days under “receipts” in your account

After 30 days it will be emailed to you if you select it from receipts